

## ACTIVITIES

## OUTPUTS

## SHORT-TERM OUTCOMES

## LONG-TERM OUTCOMES

### EMERGENCY SHELTER

- Nightly shelter each weeknight and all weekend long
- Meals (dinner/breakfast daily, lunch on the weekends)
- Showers, hygiene products
- Transportation
- Ability to participate in monthly Life Skills class
- Ability to participate in weekly Social Activities
- Access to health services (HOP Van)

- # of bed nights per program
- # of unduplicated guests served each quarter per program
- # bus tickets handed out
- # of guests per program participating in Life Skills classes
- # of guests per program participating in Social Activities
- # of guests per program receiving medical care

- 20% of Emergency Guests move on to the Extended Stay Shelter or Steps to Stability

### EXTENDED STAY SHELTER (Community Partners/ Transitions)

- Reliable nightly shelter for as long as needed
- External case management
- Assessment with Shelter Manager every six months to determine stability

- # of Community Partner Organizations with guests at TDP each month
- # of contacts Shelter Manager has with partner organizations or government entities providing case management to TDP guests

- Guests have access to shelter, food, and community while receiving case management elsewhere

- 20% of guests move on to more stable housing each fiscal year
- 50% of guests maintain or increase their financial stability
- 75% of guests show an increase in their Flanagan QOLS every year

### STEPS TO STABILITY

- Nightly shelter each weeknight and all weekend long
- Ongoing internal case management and assessment
- Intake: action plan, assessment, and community map
- Support in accessing public benefits
- Transportation assistance
- Financial assistance, as needed
- Collaborative service coordination and referrals

- # of monthly bus passes provided to Steps guests
- # of monthly meetings between Steps guests and TA
- # of referrals to external organizations and agencies
- # of links Steps guests made to external organizations and agencies
- # of residents assisted with public benefits

- 90% of guests develop a community map
- 90% of guests move up at least one point on the Arizona Self-Sufficiency matrix every six months
- % of guests who maintained public benefits or income
- % of guests who newly access public benefits or income

Guests overcome self-identified challenges to stability, shown by:

- 20% of Steps guests move on to more-stable housing each year
- At least 25% of Steps guests move up significantly measurable points on the Arizona Self-Sufficiency Matrix each year (we will examine and create a specific number of point's movement by Jan '16)
- 90% of Steps guests maintain or increase their financial resources by the time they graduate from the Steps program

